

Library consultation questionnaire - **Overview**

In total, there were 8,159 responses to this consultation; broken down as 5,892 web, 2,049 paper, 73 large print and 145 easy read. Easy read responses have been reported separately because different questionnaire format and wording meant that consistent analysis could not be produced. Therefore, there is a total of 8,014 responses for the purposes of this report.

How often do you use a library?





Which is your nearest library?

Supermobile (55) 1% Barlby library and community hub (18) 0% Bedale library (212) 3% Bentham library (64) 1% Bilton and Woodfield community library (91) 1% Boroughbridge library (124) 2% Catterick library (90) 1% Colburn library (116) 1% Crosshills library (152) 2% Derwent Valley Bridge community library (29) 0% Easingwold library (255) 3% Eastfield library (191) 2% Embsay-with-Eastby community library (26) 0% Filey library (217) 3% Gargrave and Malhamdale community library (26) 0% Grassington hub and community library (55) 1% Great Ayton Discovery Centre (21) 0% Harrogate library (707) 9% Hawes library (29) 0% Helmsley library (90) 1% Ingleton library (50) 1% Kirkbymoorside library (106) 1% Knaresborough library (493) 6% Leyburn library (119) 2% Malton library (176) 2% Mashamshire community library (16) 0% Northallerton library (260) 3% Norton library (84) 1% Pateley Bridge library (47) 1% Pickering library (355) 5% Richmond library (227) 3% Ripon library (521) 7% Scalby library (304) 4% Scarborough library (457) 6% Selby library (212) 3% Settle library (99) 1% Sherburn-in-Elmet library (333) 4% Skipton library (439) 6% Starbeck library (189) 2% Stokesley library (164) 2% Tadcaster library (124) 2% Thirsk library (174) 2% Whitby library (350) 4% I don't know (6) 0%



Which of the following statements apply to you?

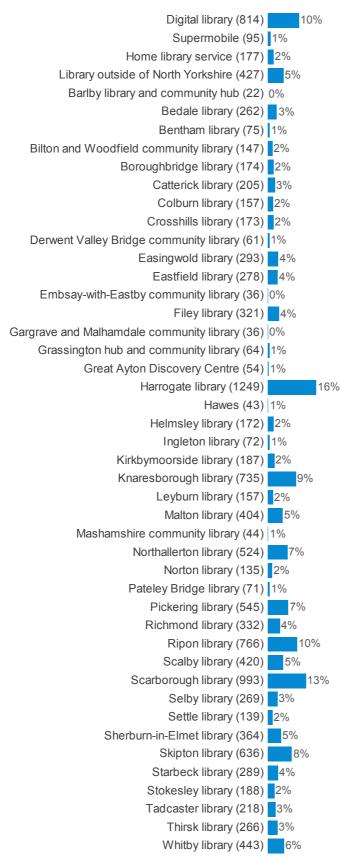
95%

- I am a library user (7557) I am a home library service user (274) 3%
 - I am a library volunteer (366) 5%

- I am a county councillor (6) 0%
- I am a district councillor (21) 0%
 - I am a town councillor (33) 0%
- I am a parish councillor (93) 1%
- I am a representative of a community group, organisation or club (please specify) (312) 4%
 - I never use any library services (62) 1%
 - I am a member of library staff (104) 1%
 - Other (164) 2%



Thinking about the library services you use, which libraries do you use?



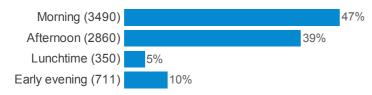


Thinking about the library services you use, which library do you use the most?

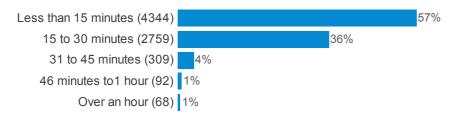
Digital library (126)	2%
Supermobile (39)	1%
Home library service (99)	1%
Library outside of North Yorkshire (39)	1%
Barlby library and community hub (5)	0%
Bedale library (189)	2%
Bentham library (55)	1%
Bilton and Woodfield community library (48)	1%
Boroughbridge library (96)	1%
Catterick library (93)	1%
Colburn library (103)	1%
Crosshills library (126)	2%
Derwent Valley Bridge community library (21)	0%
Easingwold library (231)	3%
Eastfield library (161)	2%
Embsay-with-Eastby community library (11)	0%
Filey library (202)	3%
Gargrave and Malhamdale community library (17)	0%
Grassington hub and community library (44)	1%
Great Ayton Discovery Centre (20)	0%
Harrogate library (745)	10%
Hawes (25)	0%
Helmsley library (82)	1%
Ingleton library (52)	1%
Kirkbymoorside library (93)	1%
Knaresborough library (457)	6%
Leyburn library (113)	1%
Malton library (191)	
Mashamshire community library (14)	0%
Northallerton library (266)	3%
Norton library (54)	1%
Pateley Bridge library (36)	0%
Pickering library (358)	5%
Richmond library (228)	3%
Ripon library (523)	7%
Scalby library (261)	3%
Scarborough library (520)	7%
Selby library (201)	
Settle library (86)	1%
Sherburn-in-Elmet library (329)	4%
Skipton library (464)	
Starbeck library (151)	-
Stokesley library (146)	-
Tadcaster library (120)	-
Thirsk library (155)	
Whitby library (345)	4%



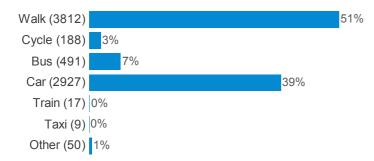
Thinking about the library service you use the most, what time of day do you usually go there?



Thinking about the library service you use the most, how long is your journey (one-way) to get there?

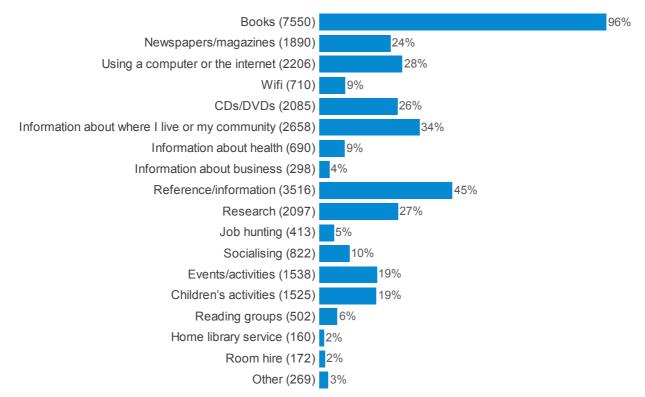


Thinking about the library service you use the most, how do you travel there?

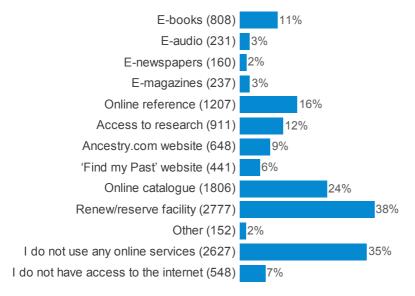




What do you use the library for?



Which online services provided by the library service do you use from home or in the library?



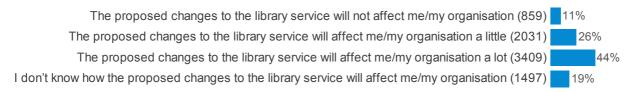


Do you agree or disagree with the following statement?

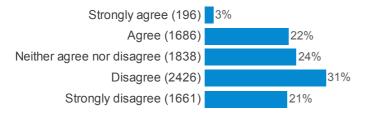
'I understand why the council needs to make changes to the library service'



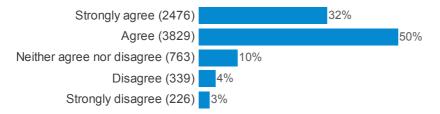
How will the proposed changes to the library service affect you/your organisation?



We need to save £1.6m over the next few years. Given this, what is your opinion of our overall proposals?

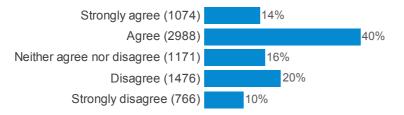


We are looking at a number of ways to maintain a library service for communities. What is your opinion on the following proposals? (Partners and other services sharing our buildings, sharing running costs and offering a wider range of services)

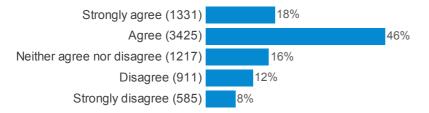




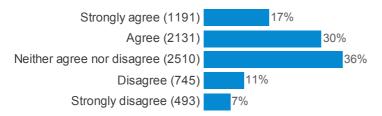
We are looking at a number of ways to maintain a library service for communities. What is your opinion on the following proposals? (Communities running their local libraries with support from the Council)



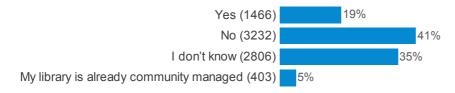
We are looking at a number of ways to maintain a library service for communities. What is your opinion on the following proposals? (Involving volunteers in all libraries)



We are looking at a number of ways to maintain a library service for communities. What is your opinion on the following proposals? (Extending the 24/7 online services such as e-books)

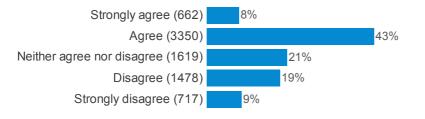


North Yorkshire already has a number of community managed libraries staffed by volunteers. Do you think this would work for your local library?

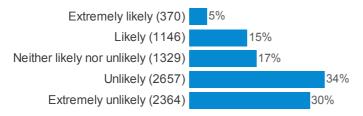




A number of council-run libraries have services supported by volunteers. Do you agree or disagree that volunteers could undertake more library duties alongside paid staff?



How likely would you be to volunteer?



Would you be interested in forming a friends or community management group, or volunteering?



If your local library closed, would you do any of the following: (Travel further to another library?)



If your local library closed, would you do any of the following: (Use the online library service?)



If your local library closed, would you do any of the following: (Use alternatives to libraries?)





If your local library closed, would you do any of the following: (Stop using libraries?)



If you are responding on behalf of a group or organisation, would your group or business be interested in: (Having a library service occupying space in your premises?)



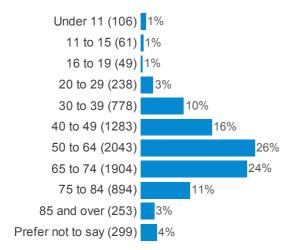
If you are responding on behalf of a group or organisation, would your group or business be interested in: (Moving your service/business into an existing library building?)



What is your gender?

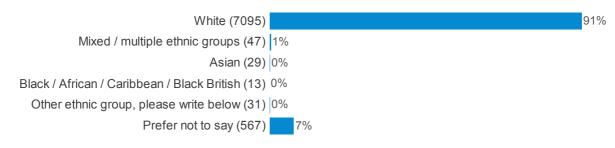


Which age category are you in?





What is your ethnic group?



Do you consider yourself to be a disabled person or to have a long-term, limiting condition?



If you consider yourself to be a disabled person or to have a long-term, limiting condition please indicate the type of impairment or impairments which apply to you. Please indicate all that apply. If none of the categories apply, please mark 'other' and tell us briefly about the impairment.

